



We are pleased to usher you into the new month from our end. Many thanks to you for doing business with us.  
Happy new month... and keep warm!

## New clients



### Severine Cottages & Spa

Severine cottages are located in the affluent green suburbs of Karen, Nairobi. The cottage homes have a creative fusion of the Nordic wood and Swahili culture. We offer 4 homes, each with two bedrooms, bathroom, kitchen as well as a generous terrace, garden and a privacy/leisure seating area equipped with umbrella shade and safari garden furniture. The numerous amenities and facilities on site are designed with the independent traveler's interest in mind.

[Find out more...](#)

## Hospitality news



### Dinokeng Game Reserve

#### The First Decade Coffee Table Book

Don't miss out - Grab yours now before we sell out again!

Normal Price R850.00 - Pre-order before 31 July and save R160!

[ORDER YOUR BOOK NOW](#)



Dinokeng Game Reserve has evolved into an oasis for tourists and conservationists alike. Situated within the mostly urban Gauteng, it offers nature lovers an accessible escape from the city.

The Dinokeng Game Reserve is the closest free-roaming Big Five destination to the urban centres of Gauteng, and the only offering of this kind in the province. The game reserve was opened in September 2011. This book celebrates the developments that have taken place during its first decade of development. This has included the re-introduction of key species, the challenges of management in fighting poaching and maintaining a more pristine environment in the context of a model of multiple land-owners trying to live in harmony with nature.

The reserve is described from a multiple of perspectives from the casual and anecdotal through to the specific and scientific. The book covers a wide variety of topics from big cats and elephants though to birds, snakes and even trees. Progressive conservation projects will only succeed if local communities derive benefit from the reserve, so a chapter on some of these projects is included. The Dinokeng Game Reserve is a unique and fascinating project and this book captures the remarkable dreams and development over its first decade and beyond.

## Training



### At Training Centre

June 2022:

User Training - 7 June 2022

Admin Training - 9 June 2022

R350 Per Student Per Day

#### Please note:

Q2B reserve the right to cancel these dates if we can not fill the session with at least 4 students.

Limited seats available

Price Per Student Excludes Training Manuals R60 User Manual & R65 Admin Manual

Includes Tea/Coffee/Water with a light lunch

Venue: 14 Boons Place, Faerieglen, Pretoria

Online 6-hours

6 Students R1200-00 for group

On Site Training offered on demand only

[BOOK AT INFO@Q2B.CO.ZA](mailto:BOOK AT INFO@Q2B.CO.ZA)

## Get support



### How to get User Assistance Support

If you do not know how to do some function in Q2B and could not find it in the manual you can contact [help@q2b.co.za](mailto:help@q2b.co.za) to assist you with this function. Also note the updated manuals are available to download on your Menu under Help.

Our Support Line 060 960 5808 is only available for calls from 08:00 - 17:00 Weekdays.

### User Assistance Support



### How to get Technical and System Error Support

To get the best response is to mail [technical@q2b.co.za](mailto:technical@q2b.co.za) with the error you have on Q2B. A screenshot of the error and details about your error you are experiencing will assist our Support Team to assist you more efficiently. Also give them some indication from which venue you are if your email does not reflect your Venue name and some details on application you busy with or booking number. Some users mail from their personal Gmail account and then we do not have any way how to connect the request to the correct venue. The more info you can provide the better support we can provide to you.



### Technical & System Error Support

**PLEASE NOTE:** All Q2B Support staff are instructed not to initiate any administrative function on behalf of the Venue. We will only guide the User/Administrator how to complete the task. Also note one of our Subscription Contract Policies is that each User/Administrator using Q2B must be trained on Q2B. If you did not complete the training, we do offer various options of training. For more training info please contact [training@q2b.co.za](mailto:training@q2b.co.za)